



Warranty Policy

All Auto and Truck Parts Offer 60 days Warranty

This warranty covers damaged parts or items that were sent in error. We offer a only parts warranty. No labor costs are covered for any item that is sold from All Auto and Truck Parts. If the part is damaged, we will attempt to repair it. If there is no replacement available, we will offer a refund of the entire amount of sale. If an order is placed prior to the return of the initial part, we will request payment for the second item and will refund the original purchase when the return is made. The cost of returning the item are not reimbursed. When contacting All Auto and Truck Parts please provide an explanation in detail of the reason why the part has to be returned.

If a component is returned that doesn't meet the requirements of this guarantee, All Auto and Truck Parts reserves the option of imposing the restocking fee of 30% and to defer shipping costs for refunds.

All Auto and Truck Parts is not accountable for the items that are delivered to the address specified when the sale was made, according to the tracking information, but not taken by the purchaser.

Items purchased for testing purposes only or incorrectly ordered by the customer won't be returned. Make sure to verify with an experienced mechanic on the specific component required prior to ordering. We do an excellent job of sending the correct parts and we would like you to be our customer, to conduct necessary research prior to ordering. Products returned after the warranty period has expired will not be replaced and will be returned to the sender. Parts must be returned within 60 days from the original date of delivery for the shipment to be considered accepted.

Installation: Part needs to be installed within 10 days from the date of delivery.

Return Policy

Things that are modified or removed to test will not be returned. Items returned that aren't the original item delivered will not be returned. Parts are uniquely identified by the markings on the part. Returns that are not in the same condition as when they were shipped (excluding items damaged during shipping and confirmed by a Parts Specialist at All Auto and Truck Parts.

All issues must be reported in the form of a letter sent by mail, email or FAX in order to determine if there is the issue with a specific piece of equipment.

When you get a broken or defective part, Please notify our customer service department. Do not send the part back before you have received an RMA. The return of the part to the buyer and All Auto and Truck Parts must be supplied with a return tracking number once it is sent back. The item has to be returned within 7 business days from the date of delivery. Return address is given when we receive a call. Parts should be delivered to the address given upon receipt of the



RMA. Items returned to All Auto and Truck Parts will be delivered to the correct address as stated in the RMA instructions at the cost of the customer. When the item is returned we'll gladly provide a refund of the purchase price in its original form or issue a replacement part. When the item is returned it will be checked and if approved, the credit request will be sent to the accounting department. Refunds to customers are granted after the item returned is inspected and verified.

We stand by our warranty and aim to put you, our client comfortable when you purchase an auto part that is used. For any concerns, please contact us at +1-(877) 314-1621.

Refund Policy: Parts must be returned within 7 business days from the date of delivery for a full refund. However, shipping & handling is non- refundable. Return shipping charges must be covered at the customer's expense. Customers have to provide a registered/certified mechanic's detailed report to prove the same for mechanical parts, which shall be investigated further before processing a refund. Once the part is returned, we will be happy to send a replacement or issue a refund within 5-7 business days.

Delivery: Shipment without Lift gate (fork lift) at the shipping address will be charged extra as per the transporting carriers for freight parts. I authorize All Auto and Truck Parts LLC charge my Debit/Credit card listed above & agree for terms & conditions upon purchases including merchandise & shipping charges by signing the invoice or replying to the email. Signatures: This contract may be signed electronically or in hardcopy. If signed in hard copy, it must be printed out, signed, scanned and returned to the Email- invoice@allautoandtruckparts.com for a valid record. Electronic signatures count as original for all purposes. By typing their names as signatures and replying to this same email typing- "Approved/ authorized", both parties agree to the terms and provisions of this agreement.

Different Tab

Disclaimer:

Antenna:

Antennas are sold as a unit. However, the mounting is not covered under warranty.

Axle Assembly:

The unit is sold from hub to hub. We do not guarantee on any kind of bushing, bearings and sensors. There is no warranty on the backing plates as they are sold separate. If the Assembly does not shift gears or has a leak, **All Auto and Truck Parts** replaces the unit on the whole.

Axle Shaft:

This unit is sold without bearings and bushings. If they come with these, they are not under



Warranty.

Air Cleaner Box/Housing:

Sold as the housing only but the hose or Tube is not covered under the warranty .

ABS Pump:

Most of the unit are sold as assembly with modules but few vehicles these parts are sold separately like Pump, module, master cylinder and Booster.

A/C Compressor:

The Compressor and the clutch is may or may not be sold together, however, we do not warranty on the clutch.

Airbox/Air cleaner:

The box is sold without the filter inside. Sold as housing only

Axle Beam:

This unit is sold with the correct measurement. Should there be any mismatch in the length due to some modification from the customer; **All Auto and Truck Parts** has the rights to hold 25% Restocking fees for returns.

Body Parts:

Most of the body part might have slight cosmetic defects as per the age of the vehicle, However Customer can't expect the ordered part to be in a mint condition,

We The Auto Part Store we don't promise on color but in some case we accept special request on color, However we don't warranty on the Shade of the color and Customer cant sent the part back coz of the color mis-match.

All the body parts are sold after the pictures are approved by the customer. Every body part is sold without the hardware. There must be a special request for the hardware. The hinges are however not under warranty. There must be special request placed for inner panels, Fender flares, eyebrows, hardware, color match (but not shades)

Back Glass:

This is termed fragile and is sold to the neighboring states only.

Bell Housing:

This unit is sold with an exact specification and description of the vehicle. If the bell housing is along with the transmission, we do not guarantee.

Short Blocks:

Short blocks are sold to be rebuild able units only

Carburetor:

Sold as Rebuildable unit only.

**Electrical Parts:**

All Electrical Parts are sold without the wiring harness but you will have sufficient connectors..

Cylinder Head:

Cylinder Head may need to be re-machined by replacing cams, valves, rings etc. But we warranty only the head not to be Cracked or Warped.

Differential:

The unit is sold with the exact gear ratio and it's only the chunk.

Doors:

Doors are sold as shell only. The panel, regulator and the railings are sold separate. A special request can be made for special doors for high end vehicles. However, we will not match the interiors of the vehicle when a inner door panel is included. Side view mirrors are not included with the door, they are sold separately and we warranty only on the Door Shell not on the accessories.

Drive Shaft:

Drive shaft is sold as per the weld to weld measurement provided by the Customer however we don't warranty on the U-joint, Slip yoke or centre bearing.

Modules:

Any computers or modules are confirmed to have the correct part#. Any electrical item has a onetime replacement warranty only. These modules and computers may need to be Reprogramed from the dealer or a ASC certified mechanic in case of defect. If there is no result of the defect with a print copy, the modules cannot be accepted for a return, or there will be a 25% Restocking fees.

Exhaust Manifold:

The catalytic converter is sold only if its integrated with a manifold.

Engine:

Engines are sold as an assemblies with manifolds, timing cover , belts, oil pan, fuel injectors or carburetors, gaskets and other accessories but we warranty only on the long block, All accessories like manifolds, timing cover , belts, oil pan, fuel injectors or carburetors, gaskets, hoses etc, Needs to be replaced if it required for better performance of the engine.

Fuel Pump:

The fuel pumps are sold as the whole unit.

Fuel Tank:

Fuel tanks are sold as is without the fuel pump or sending unit. There won't be any cracks or



damages to the tank.

Grille:

The part is sold based on the car that wants the grille. There is no emblem guaranteed with it.

Header panel:

The header panel is sold as a bare header panel, the lights, fog lamps and turn signals do not go with it. However, ordering for a complete header panel will cost extra based on the car. Please be advised that the grille does not come with the header panel. The grille is sold Separate.

Headlights:

The headlights are sold without the bulbs and The Auto Part Store is not responsible for the damaged bezel as it is not under warranty. However, if the customer orders a HID, we give the complete headlight with the bulbs, ballast, module and the igniter. It goes as a complete Assembly.

Heater controls:

The unit is sold as per Customer's specification. Should there be no markings on the buttons, the part will not be returned for a refund, unless it's deemed defective.

Ignition Switch:

This unit is sold without the wiring harness. There is no key attached with the ignition switch.

Instrument Cluster/Speedometer:

The clusters are sold based on the specification of a car. There is not warranty on the miles that is recorded on the cluster. Certain vehicles need reprogramming.

Side View Mirrors:

The side view mirrors are sold as per Customer's specification. Please note, we do not match the shade of the color of the vehicle. The customers are requested to paint it according to the shade of the car color.

Rear view Mirror:

These are basic mirrors only, we do not sell rearview with open and close garage doors or Gates.

Oil Pan:

The oil pan is sold on customer's request. There shall be specification shared for the correct oil pan.

Quarter Panel:

This part needs to be ready with an exact cut sheet measurement. The customer is to be sure



of the marking that is needs to be cut in order for us to ship the unit.

Steering Rack and Pinion:

The part is sold as per Customer's specification but we do not warranty or Guarantee on Tie Rod.

Radiators or Condenser Cooling Fan Assembly:

The fan assembly is sold as a separate unit and does not go with the Radiator or Condenser.

Radiator Fan:

The fan is sold as a separate unit and does not go with the radiator. The motor for the fan needs to be bough separate. However, the motor is not covered under warranty if it is Defective.

Roof:

The assembly is sold as a standard roof. Please be advised, that the sunroof and the motor and the glass do not come with the assembly, these are sold separate. However, a customer can place a special request. These are SOLD AS IS (NO RETURNS)

Spindle/Knuckles:

The Spindle/Knuckles is sold as unit but we do not warranty or Guarantee on Hub or the Bearing.

Spoiler Front and Rear:

The spoiler in the front is sold without any hardware and the rear spoiler is sold without the lights or the reflectors.

Stabilizer Bar:

The unit is sold with the correct measurements. The measurement need to be matched.

Steering column:

The Steering column is sold as a unit with the column switch and Key however we do not warranty or Guarantee on the steering wheel or the intermediate shaft

Steering Knuckle:

This unit tends to have surface rust.

Steering Pumps:

The pumps are confirmed to function when installed. However, we do not warranty or Guarantee on the Pulley , Brackets , hoses or sensors.

Strut:

The unit is sold as is with the spring.

**Sunroof Motor:**

The motor is sold without the railing. If the motor is defective, we will gladly replace it.

Tail Light:

This item is sold with or without the bezel. Irrespective, the bezel is not under warranty.

Tailgate/Trunk lid:

These units are sold without the lock mechanism or the hardware or hinges. The inner panel as subject to special request.

Transfer Case:

The case is sold as a complete unit. However, we do not warranty on the U joints or rubber joints. We make sure that the flange is not bent before sold. Some transfer cases come with sensors and we do not warranty on sensors.

Transmission:

The transmission is guaranteed to shift gears and bearings to be good. The oil pan and oil filter needs to be replaced before installation. Flush out all the liquid and from test cooler lines. The torque convertor needs to be fully engaged to the front pump. For manual transmission a new clutch needs to be installed along with the pressure plate and slave cylinder. The flywheel must be turned once before installation.

Turn Signal:

The unit is sold with or without the bulb as it is not under warranty. The turn signal does not come with the bezel or chrome trim.

Window Motor and Regulator:

The unit is sold separate. The regulator does not go with the motor and the motor does not go with the regulator but few vehicles it is one piece unit hence those are sold as assembly.

Wheels:

The wheels are sold based on the specification. The wheels do not come with the wheel cover or cap. The wheels will have rust based on the age of the vehicle.

Window Switch:

The switch is sold as a whole unit. We do not sell for a specific command of the door

Windshield Wiper Motor:

The motor is sold without the wiper arms. If it's defective other than just the motor, we will be happy to replace it.